CEILING WORK

Ceilings: The Way to the Top

By Steven Ferry: We asked contractors about the challenges of putting in ceilings, and we also asked them what they’ve found above the ceilings and behind the walls on restoration/renovation projects.

40 Employee Management By Roy E. Chitwood: The people who work for your company are the ones who determine its success or failure. You can learn about better management from the “Pyramid of Success.”

46 E-Mail Management By Barbara Hemphill: Train yourself to send e-mail that your recipients will love in addition to learning how to manage your incoming e-mails.

54 AWCI Contractor Directory Here are the nation’s leading wall and ceiling contractors.